

PRIVACY POLICY

THE MOTIVE POINT LTD

Charalampou Moskou 20, ABC Business Center, Office 109, 8010 Paphos, Cyprus

Effective date: 3 September 2026

1 Who we are and what this policy covers

THE MOTIVE POINT LTD ("Motive Point", "we", "us") is the controller of the personal data described in this policy. Our contact details are in Section 10.

This policy explains how we handle personal data when you use motivepoint.com, including its language versions and project pages. It also covers enquiries you send us through the website form, by email, by telephone or through messaging apps.

The website is informational. It does not require an account, it does not take payments, and it does not let you reserve or buy a property online.

We process personal data under the General Data Protection Regulation (EU) 2016/679 and Cyprus Law 125(I)/2018.

2 What we collect

Data you give us. Your name, email address, telephone number, the content of your enquiry, and anything you tell us about what you are looking for, such as project, budget, unit type or timing.

Data collected automatically. Our hosting provider keeps standard server logs. These record your IP address, browser and device type, the pages you open and the time of each request. We use them to run the site and to investigate faults and abuse.

Data from other people. Contact and enquiry details also reach us through property portals, sales agents, exhibition organisers and partners who pass on an enquiry you made to them.

We do not ask for special categories of personal data anywhere on this website. Please do not put health, religious, political or similar information into the message field.

3 Why we use your data, and on what basis

To answer your enquiry. We use your details to reply, send information and floor plans, and arrange a viewing or a call. The basis is steps taken at your request before entering a contract, or your consent. The fields marked as required are the minimum we need in order to reply to you.

To prepare and perform a contract. If you reserve, buy or lease a property from us, we process your data as needed to prepare and carry out that agreement. The basis is performance of a contract. The additional documents this requires, including identity and source of funds checks, are collected outside the website.

To meet legal obligations. We process personal data where the law requires it, including the tax, accounting and anti money laundering obligations that apply to property transactions in Cyprus. The basis is compliance with a legal obligation.

To run and improve the website. We use server log data to keep the site working, secure and usable. The basis is our legitimate interest in running our own website.

To tell you about our projects and events. We may use your contact details to send you news about our developments, availability and events. The basis is your consent, or our legitimate interest where you are already a client. Every such email has an unsubscribe link, and you can tell us to stop at any time.

To handle complaints and legal claims. We may process personal data to deal with a complaint or to establish, exercise or defend a legal claim. The basis is our legitimate interest.

Where we rely on your consent, you can withdraw it at any time. Withdrawing consent does not affect anything we did lawfully before you withdrew it.

4 Cookies

We use only the cookies the website needs in order to work. These remember your language choice and keep the site secure. Cookies of this kind do not require your consent.

We do not use cookies for analytics, advertising or profiling, and we do not track you across other websites.

The maps on our pages are static images, not embedded map services, and our project videos are hosted on our own servers rather than on YouTube or Vimeo. Opening a page therefore does not send your data to a mapping or video provider.

If you click through to one of our social media pages, that platform's own cookies and privacy policy apply from the moment you arrive there. We have no control over them.

You can delete or block cookies in your browser settings. Blocking necessary cookies may stop parts of the site from working.

5 Who we share your data with

We share personal data only where there is a reason to, and normally with:

- Companies under common ownership with us, including our property management company
- Service providers acting on our instructions, such as our website host, our email provider and our IT support
- Professional advisers and partners involved in a transaction, such as advocates, accountants, banks, sales agents and contractors
- Public authorities, where the law requires it or where it is needed to establish or defend a legal claim
- A buyer or investor, in connection with a sale or restructuring of our business

We do not sell personal data.

6 Transfers outside the EEA

Some of our providers operate outside the European Economic Area, including in the United States. Where we transfer personal data outside the EEA, we rely on a European Commission adequacy decision, on standard contractual clauses approved by the European Commission, or on another transfer mechanism allowed by the GDPR.

7 How long we keep data, and how we protect it

We keep personal data only as long as we need it, and after that for as long as the law or the limitation period for a possible claim requires.

- Enquiries that do not lead to a transaction: kept while the contact is still relevant, and in any case no longer than two years from your last contact with us
- Transaction records: kept for the periods required by Cyprus tax, accounting and anti money laundering law
- Server logs: kept for the period our hosting provider retains them, normally no more than twelve months

Data we no longer need is deleted.

We take appropriate technical and organisational measures to protect personal data against unauthorised access, loss and misuse. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

8 Your rights

Subject to the conditions in the GDPR, you have the right to:

- Ask for a copy of the personal data we hold about you
- Ask us to correct data that is wrong or incomplete
- Ask us to delete your data, or to restrict how we use it
- Ask us to transfer data you gave us to you or to someone else
- Object to processing we base on our legitimate interests
- Object to direct marketing at any time
- Withdraw your consent at any time

We do not make decisions about you based only on automated processing.

To use any of these rights, write to sales@motivepoint.com or to our postal address. We may ask for information to confirm who you are. We will reply within one month, and we will tell you if we need longer.

If you think we have handled your data badly, tell us first and we will try to put it right. You can also complain to the Office of the Commissioner for Personal Data Protection of the Republic of Cyprus, www.dataprotection.gov.cy, or to the supervisory authority where you live.

9 Children, other websites, and changes to this policy

This website is not aimed at people under 18 and we do not knowingly collect their personal data.

The website links to other websites and social media platforms. We are not responsible for their content or for how they handle personal data.

We may update this policy. The current version is published at motivepoint.com/privacy with the effective date shown at the top.

10 Contact us

THE MOTIVE POINT LTD

Registered office

Charalampou Moskou 20, ABC Business Center, Office 109, 8010 Paphos, Cyprus

Correspondence address

Kinira 5, 8011 Paphos, Cyprus

Email

sales@motivepoint.com

Website

motivepoint.com